



Realtors®!

**As your
client's
most**

**trusted
advisor,**

here are
5 questions
to ask

your
escrow
company :

- 1. What systems do you have in place to protect my client from having their identity stolen from your office, a messenger, or loan documents while in the possession of a notary?**
- 2. Do you have a Fidelity Bond for employee theft and/or liability?**
- 3. How do you protect my client in the event of a mistake or error made by one of your employees?**
- 4. If my client's money, that was in your possession, was ever compromised due to a system hack, what systems do you have in place to protect my client?**
- 5. If a lender were to ask you to provide verification that you are following and executing any of these three procedures, would you be able to? Escrow Institute of California's Model Policies and Procedures, SSAE Certifications or American Land Title Associations' (ALTA) Seven Pillars.**

